

Emerging Evidence-Based Staff Training and Supervision Procedures

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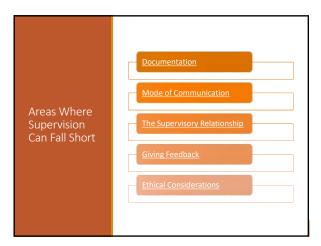


Learning Objectives

- 1. Identify less effective but common practices in supervision
- 2. Identify guidelines and steps of Behavioral Skills Training (BST)



- Bailey and Burch (2010) encourage us to "try to be the supervisor you always wanted but never had" (p.93)
- Many supervisors started out as line therapists, remember the tactics you used then (e.g., generalization, EO's, prompt hierarchies) and use with your supervisee





Documentation

- Supervisor did not complete the BACB 8-hour supervision training
- Initial contract is insufficient or non-existent
- Incorrect start and stop times for supervision period (supervised hours)
- Incorrect documentation of worked hours (independent hours)
- No agenda, no syllabi, no readings assigned, no permanent product submitted, no expectations around note taking or deadlines
- Supplemental readings not assigned



Mode of Communication

- Counting telephonic, e-mail, and postal communication as supervision hours
- Focus on verbal skills (e.g., lectures, video media, presentation of written and visual material) rather than performance skills
- Observations of Supervisee never done in person or with video

Supervisor/Supervisee Relationship



- Supervisor and supervisee do not signal the availability of reinforcement to each other

- other

 No delineation between knowledge based review s. performance

 Violations of supervision standards:

 More than 10 trainess in a group (Group: 2-10)

 More than half of supervised hours are in a group format

 Supervisee not observed working with a client for their independent hours.
- Not continuing the professional relationship post-certification

Feedback

- Not least restrictive:
- should focus on antecedent strategies,
 M-L prompting, and
 reinforcement
- Lack of data collection/ Measurable competencies:

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 baseline measures,
 demonstration/ performance of target skill,
 generalization and maintenance
 Corrective feedback not documented or followed up on
 Sandwich method for performance feedback: Recommended
 7.1

- 7:1

 Unidentified learning style and preferences:

 immediate, written, vocal, visual, in private

 primary reinforcement, acknowledgement, money, CEU's, time with leadership

 Unidirectional feedback: Supervisor → Trainee not vise versa



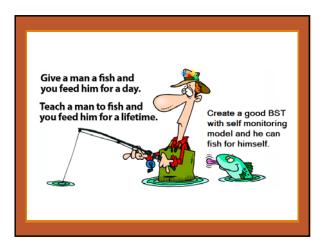
Ethical Considerations

- Captured or contrived ethical dilemmas not touched on each session ("ethics check in")
- Supervisees (Supervisors) do not know where to go to seek answers on ethical questions
- Code of conduct not used/not proficient Code of conduct not used/not proficient
 Unfamiliar with the changes in BACS guidance regarding Ethical
 Considerations (Effective January 1, 2016)

 Rey Considerations:
 Increased rigor on public statements
 No gifts
 No gifts

- No testimonials from current clients
 More details on bartering





How we got to BST

- Lectures vs. Role play protocol: (Gardner, 1972)
- Feedback protocol: (Prue & Fairbank, 1981)
- Written instructions combined with different schedules of feedback: (Alavosius & Sulzer-Azaroff, 1990)
- A four-step protocol: instructions, modeling, rehearsal, and feedback (Miltenberger, 2003)



- Brief in-service training vs. Treatment package of prompting and selfmonitoring with accuracy feedback: (Petscher & Bailey, 2006)
- A six-step protocol: Group training protocol- vocally describe target skill, written description of target skill, demonstrate, practice, feedback, practicefeedback repeated until mastered (Parsons, Rollyson & Reid, 2012)

Key Features of Behavior Skills Training (BST)



Parsons et al., (2012)

BST Guidelines

Guideline 1: Establish An Effective Supervisor-Supervisee Relationship

*Use well crafted contracts, set clear expectations for supervisor and supervisee behavior, develop and use
effective feedback skills, develop skills and systems that facilitate development of a positive culture and

Guideline 2: Estadisis A Structured Supervision Content and Competence Evaluation Plan

*Create measurable competencies (knowledge and performance based), review competency requirements will

competence scape a plan for additional indicate to personations competency.

supervisee, create a plan for addressing failure to demonstrate competency

Guideline 3: Evaluate the Effects of Supervision

Guideline 4: Incorporate Ethics and Professional Development into Supervision

• Promote discussion and critical analysis of ethical considerations and potential dilemmas, actively engage in discussions and problem solving around actual ethical dilemmas

Guideline 5: Continue the Professional Relationship Post Certification

oniniumcate that the supervisee can contact you in the locure

(Sellers, Valentino, & LeBlanc, 2016)

| BST Steps | |
|--|--------------------|
| Step 1: Describe the Target Skill | |
| Step 2: Provide a Succinct Written Description of the Target Skill | |
| Step 3: Demonstrate the Target Skill | |
| Step 4: Require Trainee Practice of the Target Skill | |
| Step 5: Provide Performance Feedback During Practice | |
| Step 6: Repeat Steps 4&5 until Mastery | |
| (Pars | ons et al., (2012) |
| | |

Examples Step 1: Describe the Target S

Preference Assessment Objective:

Supervisee will conduct at least 3 different preference assessments, with 1 client and 2 staff members with 90% procedural fidelity across all three

Examples Step 2: Provide a Succinct Written De

Stimulus Preference Assessment:

A variety of procedures used to determine the stimuli that the person prefers, the relative preference values of those stimuli, and the conditions under which those preference values change when task demands, deprivation states, or schedules of reinforcement are modified.

Types of Preference Assessments

- 1. Interview/Ask: Asking the target person, asking significant others, or offering a pre-task choice.
- 2. Free Operant Observation: Contrived and Naturalistic
- 3. Trial-based Methods: Single stimulus, Paired stimulus, or multiple stimulus with or without replacement.

MSWO TA/ Procedural fidelity

- Sit across from the child at a table or on the floor
- Place all items in a straight line within the child's reach, in order by assigned letter. If the child is unable to wait until your task direction to make a selection, block view of the items with a large book or clinboard.
- Lift the book or clipboard (if you are blocking the child's view), and give the task direction, "Pick one" or "Which one do you want?"
- 4. If the child reaches for more than one item, block access to both items, and repeat the task direction, "Pick one" or "Pick one for more We'll nick another one next."
- 5. Allow the child to consume the edible item or play with the toy. Block access to the remaining stimuli during this interim
- While the child is consuming the edible or playing with the toy, move the leftmost item over to the rightmost position. This will allow you to detect if the child is only choosing from one side.
- If you are using toys, remove the chosen toy after 15-30 s and put it out of sight. If you are using edibles, wait until the child has
 finished the edible, and don't replace it in the array. Thus, for every trial, you will have one less item available than in the
 previous trial.
- 8. Repeat steps 4-7 until there are no items left in the array, or until the child refuses to make any further selections.

Video Model: • MSWO-Toys Supervisor Demonstrates: • Trainee takes procedural fidelity on supervisor's demonstration

Step 4: Require Trainee Practice of the Target Skill NNOW be trans NNOW be tran

| Examples | Step 5: Provide Performance Feedback During Practice |
|---|--|
| Immediate | |
| Stop as soon as a ste | p on the TA is missed/ incorrect response was made |
| Error Correction: | |
| Tact incorrect step | |
| Have supervisee read w | ritten instruction of incorrect step |
| Model correct way to co | implete step |
| Have supervisee try aga | |
| Reinforce corrected step | mildly (i.e. "much better" or a thumbs up) |
| After skill is demonst | rated |
| Review measuremer with supervisee | ts recorded during practice (i.e. Procedural fidelity/IOA) |
| Specific praise to rei | nforce all correct steps supervisee implemented |
| Assess if mastery crit | eria was met |

| Examples Step 6: Repeat Steps 48.5 until Mastery |
|--|
| Supervisee practices skill and feedback is given until mastery criteria is met. |
| Generalization: For true mastery skill must be performed in the natural environment |
| not just with supervisor in practice setting. Generalization probe conducted novel client. |

Take Away Points for Effective Supervision *Didactic *Immediate corrective feedback *Role-playing/Rehearsal *Demonstration and practicing of target skill *Performance criterion for mastery *Training data are obtained to document trainees demonstrate the target skills at established proficiency criteria *Procedures such as; instructions, live or video modeling, rehearsal combined with feedback to an established performance criterion and ongoing performance monitoring are well-researched/established and recommended training practices.

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